

## KÄRCHER UK Ltd WASH AND WIN PROMO - FULL TERMS & CONDITIONS

These terms and conditions (the “**Terms and Conditions**”) govern your entry into and participation in the promotion. Please read these terms carefully before entering, as by entering, you are deemed to have accepted and agreed to be bound by these Terms and Conditions.

In the event of any conflict or inconsistency with any other communications related to the promotion, including advertising or promotional materials, these Terms and Conditions will take precedence. Please retain a copy of these Terms and Conditions for your information.

The Promoter takes data protection seriously. By entering this promotion, you confirm that you have read the Privacy Policy at [Privacy Policy | Kärcher UK \(kaercher.com\)](https://www.kaercher.com/privacy-policy) and agree to any personal information you submit as part of this promotion being held and processed in accordance with this Privacy Policy, the UK General Data Protection Regulations (GDPR) and the Data Protection Act 2018. If you win, your name and contact details will be shared with the Promoter’s agents, Lime Communication Ltd ([www.wearelime.co.uk/our-privacy-policy/](https://www.wearelime.co.uk/our-privacy-policy/)) and Umbrella ([Privacy Policy | Team Umbrella \(team-umbrella.co.uk\)](https://team-umbrella.co.uk/privacy-policy) for administration of the applicable prize.

**Promoter:** Kärcher (U.K.) Limited, Kärcher House, Brookhill Way, Banbury, England, OX16 3ED.

### ELIGIBILITY

1. This promotion is open to residents of the UK, except for employees of the Promoter and their immediate families, associated agents or anyone else professionally connected with the promotion.
2. Entrants must be aged 18 years or over at the date of entry.
3. Purchase necessary. Please retain an itemised printed receipt or email order confirmation that states the time and date of your purchase of a qualifying product as this is required for entry validation and to claim an Instant Win Prize.
4. Maximum of one (1) entry per person per receipt.
5. Internet connection and email address and mobile registration required.
6. Bulk entries, entrants using multiple addresses, email addresses, numbers or entering via agents, third parties, organised groups, syndicates or aliases, or entries automatically generated by computer, will not be accepted. Entries received by any means other than as specified in these Terms and Conditions will be rejected. Any person persistently trying to circumvent the entry process will be disqualified immediately. No incomplete, corrupted entries or multiple entries using the same unique code will be accepted. Entries must be made directly by the person entering the promotion. Only genuine valid entries will be considered.

### MAIN PROMOTIONAL PERIOD

7. The promotion will run from 00:00:01 on 25.03.24 to 00:23:59 on 27.05.24 (the “**Promotional Period**”). Entries submitted outside of these times will not be included in the promotion.

### HOW TO ENTER

8. To enter, purchase a qualifying Kärcher product (as outlined in clause 11) in any participating store (Appliance Direct, Amazon, Argos, B&Q, Cleanstore, City Electrical Factor, Costco, Currys, Euro Car Parts, Go Outdoors, Halfords, Homebase, JD Williams, Lee Industrial / Tooled Up, Mano Mano, Screwfix,

Toolstation, Wickes, Very, Karcher.co.uk, Craigmores Online, Karcher Center Chemtec, Karcher Center Craigmores, Karcher Center APWC, Karcher Center JMS, Karcher Center JHS, Karcher Center NWTC, Karcher Center Technijet, Karcher Center Consumable product, Karcher Center Trafalgar, Karcher Center MCC, Karcher Center LPC, Karcher Center PWS, Karcher Center Wrekin, Karcher Center AquaAir, Karcher Center Banbury, Karcher Center Newcastle, Karcher Center Bristol, Karcher Center Nottingham) during the Promotional Period and within 30 days of purchase, to win a guaranteed prize. Entrants must scan the QR code found on promotional materials in-store or visit [www.winwithkarcher.com](http://www.winwithkarcher.com) and complete the online entry registration form by entering their details including full name, email address, mobile number, retailer that they purchased their qualifying product from, Kärcher model purchased, date of purchase and uploading a valid till receipt or email order confirmation. The receipt must clearly show purchase of a qualifying product from a participating store and be dated within the promotional period. Qualifying products are subject to retailer stock and availability.

9. On registering their details in accordance with Condition 8 above, and following successful submission of their receipt, an entrant will be notified on-screen as to what prize they have won from the list below (Clause 15), subject to validation of their entry.
10. Only valid entry information will be accepted. All entry information is subject to validation and interrogation.
11. Qualifying products include K 3 Series, K 4 Series, K 5 Series and K 7 Series (refer to full list below).

**Please note that any model in the K 2 series does not qualify for this promotion.**

K 3 Horizontal	1.602-822.0
K 3 Classic	1.676-223.0
K 3 Classic Home	1.676-221.0
K 3 Classic Car & Home	1.676-224.0
K 3 Modular Home	1.676-355.0
K 3 Modular Car & Home	1.676-357.0
K 3 Power Control	1.676-102.0
K 3 Power Control Home	1.676-111.0
K 3 Power Control Car & Home	1.676-107.0
K 3 Home	1.601-885.0
K 3 Compact	1.676-201.0
K 3 Compact Home (Toolstation)	1.676-204.0
K 3 Power Control	1.676-102.0
K 3 Power Control Car & Home	1.676-107.0
K 3 Premium Power Control Home (Pro)	1.602-755.0
K 4 Universal	1.679-302.0
K 4 Classic	1.679-421.0
K 4 Classic Home	1.679-424.0
K 4 Classic Car & Home	1.679-425.0
K 4 Power Control	1.324-032.0

K 4 Power Control Home	1.324-034.0
K 4 Power Control Car & Home	1.324-036.0
K 4 Power Control Car & Home Plus	1.324-048.0
K 4 Premium Power Control Car & Home	1.324-136.0
K 4 Universal (Kingfisher)	1.679-302.0
K 4 Compact (UM)	1.679-401.0
K 4 Power Control Car & Home	1.324-036.0
K 4 Power Control	1.324-032.0
K 4 Power Control Home	1.324-034.0
K 4 Premium Power Control Car & Home (AMZ/Webshop)	1.324-136.0
K 5 Classic	1.950-701.0
K 5 Classic Home	1.950-704.0
K 5 Classic Car & Home	1.950-705.0
K 5 Power Control	1.324-552.0
K 5 Power Control Home	1.324-577.0
K 5 Power Control Car & Home	1.324-557.0
K 5 Smart Control	1.324-651.0
K 5 Premium Smart Control	1.324-672.0
K 5 Premium Smart Control Home	1.324-674.0
K 5 Universal	1.950-216.0
K 5 Compact	1.630-751.0
K 5 Power Control	1.324-552.0
K 5 Power Control Car & Home	1.324-557.0
K 5 Smart Control (Kingfisher)	1.324-651.0
K 5 Premium Smart Control Home	1.324-674.0
K 7 Power	1.317-152.0
K 7 Premium Power	1.317-174.0
K 7 Premium Smart Control	1.317-232.0
K 7 Premium Smart Control Home	1.317-234.0
K 7 Compact	1.447-051.0
K 7 Smart Control (Kingfisher)	1.317-202.0
K 7 Premium Smart Control Home	1.317-234.0

12. In the event of suspicious activity, the Promoter reserves the right to request and gather information or obtain further evidence to confirm the legitimacy of the entry/win.
13. Please retain your original receipt (not a copy or photograph) until your prize has been fulfilled. We reserve the right to request to see your original receipt or online invoice. It is the responsibility of entrants to check junk/spam folders and text messages to ensure they are in receipt of any communications.
14. The Promoter reserves the right to request such information as it considers reasonably necessary or desirable for the purpose of verifying the eligibility or validity of an Entry and any Prize may be withheld unless and until the Promoter is satisfied with the validation.

## PROMOTION PRIZES

15. The prizes to be won are as follows:

### Tier 1;

- 10 x Lazy spa Miami Air Jet Hot Tub
- 10 x Philips NeoPix 330 Projector
- 10 x Ooni Karu 12 Multi-Fuel Pizza Oven
- 25 x JBL Flip 2 essential Bluetooth Speaker

### Tier 2;

- £20 Gift Voucher or Physical Voucher (a physical gift voucher will only be awarded to entrants who purchased from Homebase). All other Tier 2 awards will be in the form of a Gift Voucher for the retailer from whom the qualifying product was purchased or a Neocurrency gift card in the case of Appliance Direct, Cleanstore, City Electrical Factor, Costco, Euro Car Parts, Go Outdoors, JD Williams, Lee Industrial, Tooled Up, Mano Mano, Toolstation, Very, Craigmores Online, Karcher Center Chemtec, Karcher Center Craigmores, Karcher Center APWC, Karcher Center JMS, Karcher Center JHS, Karcher Center NWTC, Karcher Center Technijet, Karcher Center Consumable product, Karcher Center Trafalgar, Karcher Center MCC, Karcher Center LPC, Karcher Center PWS, Karcher Center Wrekin, Karcher Center AquaAir, Karcher Center Banbury, Karcher Center Newcastle, Karcher Center Bristol, Karcher Center Nottingham)

## PRIZE INFORMATION

16. Prizes are strictly non-transferable and must not be sold, auctioned or advertised for sale whether on the internet, in newspapers or elsewhere. Any person found in breach of these terms will be disqualified and the prize withdrawn. No alternative prizes will be available in whole or in part, except in the event of circumstances outside the reasonable control of the Promoter, whereby the Promoter reserves the right to substitute any or all of the prizes with prizes of equal or greater value. The prizes will only be awarded directly to the winners registering a winning ticket claim.
17. In the event of circumstances outside the reasonable control of the Promoter, or otherwise where fraud, abuse, and/or an error (human or computer) affects or could affect the proper operation of this promotion or the awarding of the prize, the Promoter reserves the right to suspend or cancel the promotion or amend these Terms and Conditions, at any stage, with no liability to any entrants or third parties, but will always endeavour to minimise the effect to entrants in order to avoid undue disappointment.

## WINNER SELECTION AND NOTIFICATION

18. All prizes will be awarded via an independent computerised process. All prizes are pre-allocated via an open winning moments algorithm created by an independent third party. The process will identify random times as "winning moments" and the first valid winning entry received on or after such "winning moment" will be awarded a prize at random. If two entries are received at the same time, the entry

processed by the server first will be the winning entry. Any prizes not won before the next winning moment will remain available until the next entry. There is no guarantee that all prizes will be claimed.

19. Entrants will be notified on-screen as to what prize they have won, subject to validation of their entry. Within 7 days of entry, receipts will be validated and a text will be sent to the mobile number provided on the registration form either confirming the prize they have won or advising that their entry has failed validation.
20. Where receipts fail validation, and do not meet the criteria for entry outlined in clause 8, the entry will be disqualified. A rejection text will be sent to the participant with a link to the FAQs outlining the potential reasons why. Entrants may re-enter the campaign subject to the same criteria for entry as outlined in clause 8, and a new prize will be allocated at the point of entry, subject to validation.
21. If an entrant/winner is disqualified for any reason, the Promoter reserves the right to withdraw their prize and draw a new winner in a wrap-up draw that will be conducted after the main promotion period on 17.06.24. Note that the wrap-up draw will only include Tier 1 prizes listed in clause 15 that have been withdrawn. All entries will be subject to validation and confirmation as per the main promotion. All valid Tier 2 prize winners will qualify for the wrap-up draw and prizes will be awarded using a computerised algorithm overseen by an independent adjudicator. Winners will be contacted via text within 7 days after the wrap-up draw and will have 14 days to accept their prize by providing their details as per clause 22.

#### PRIZE REDEMPTION

22. All confirmed winners will receive a text message on the mobile number provided on the registration form confirming their prize within 7 days.
23. Winners of a Hot Tub, Projector, Pizza Oven, Bluetooth Speaker or Homebase physical gift card will be asked to accept their prize and provide their postal address via a link in their winner confirmation text message within 14 days.
24. Winners of a Gift Voucher will be asked to claim their prize via a link in their winner confirmation text message within 14 days.
25. Prizes will be issued/dispatched following a 35 day validation period from the date of purchase. If a winner chooses to return their Kärcher during this period their entry will be disqualified and their prize will be forfeited.
26. For physical prizes please allow 28 days for delivery from the date of dispatch.
27. Once claimed Gift Vouchers will be accessible/valid for 6 months from issue. Winners will be instructed to press the activate Gift Voucher button once in store at the till. This will give winners 1 hour to make their purchase after which time the Gift Voucher becomes void. Winners are advised not to activate their Gift Voucher until they are about to make a purchase.
28. The Promoter and its agents will make reasonable efforts to contact winners. A winner will forfeit their prize if they have not provided their details or have not responded to communication from the Promoter. The Promoter does not accept any responsibility in the event a winner does not receive their prize for whatever reason, including in the event that a winner provides an incorrect mobile number or postal address.
29. Insofar as is permitted by law, the Promoter and its agents will not in any circumstances be responsible or liable to compensate entrants for any losses that may be incurred as a result of entering the promotion and the Promoter does not accept any liability for any loss, damage, personal injury or death occurring as a result of a winner's acceptance of a prize except where such damage or loss is caused by the negligence of the Promoter or its agents. The winners' statutory rights are not affected.

## GENERAL INFORMATION

30. Entries may only be made online in accordance with these Terms & Conditions; any Entries received via any other method will not be accepted. Postal entries shall not be accepted.
31. You may not enter on behalf of someone else. No bulk entries. Entries from trade, consumer groups or third parties will not be accepted.
32. This Promotion is not available to anyone professionally connected with this Promotion or to any business. You must enter directly as the purchaser of a Qualifying Product, without anyone else doing so on your behalf.
33. A list of winners' abbreviated names (initials and surnames only) is available by posting your request and a SAE to: Winners list Kärcher 8136, Chilton Business Centre, Dodwell House, Chilton, HP18 9LS, within 3 months of the end of the promotion. Should a winner object to their information being made available, they should contact the Promoter by emailing [Support@winwithkarcher.com](mailto:Support@winwithkarcher.com). The Promoter may nevertheless disclose information to regulatory authorities if required by law to do so.
34. In the event a winner requests for their personal data, including phone number and address details, to be deleted, the Promoter cannot be held responsible if such request means that it is unable to complete delivery of the winner's prize or assist them following deletion of their phone number. The name and contact details of the winners will be retained for 6 months after the close of the campaign to allow the Promoter to deal with any queries from the winners, and always in accordance with the Privacy Policy. Surname and/or county details may be retained and made available to members of the public in accordance with Condition 29.
35. Winners may be required, if they consent, to take part in reasonable publicity relating to this promotion without further remuneration.
36. The Promoter is not responsible for any entries which fail to be registered or are delayed for any technical or other reason whatsoever.
37. The Promoter reserves the right to verify the winning entries including by asking for the winner's identity, including proof of age, and physical proof of purchase (which they must provide within 14 days but which will not be retained following validation by the Promoter and redemption of the prize) and may refuse to award a prize or withdraw a prize entitlement and/or refuse further participation in the promotion and disqualify a participant where there are reasonable grounds to believe there has been a breach of these Terms and Conditions (including entry requirements) or otherwise where a participant has gained unfair advantage in participating in the promotion or won using fraudulent means.
38. The Promoter may at its absolute discretion disqualify any participant found to be tampering with the application process or operation of the website or to be acting in any manner disruptive to the promotion.
39. For the avoidance of doubt incomplete or illegible Entries and Entries which do not satisfy the requirements of these Terms & Conditions in full will be disqualified and will not be counted. The Promoter's decision is final with regard to all promotional matters and no correspondence will be entered into.
40. The Promoter reserves the right to refuse to award a Prize or withdraw Prize entitlement and/or refuse further participation in the Promotion and disqualify an Entry where there are reasonable grounds to believe there has been a breach of these Terms & Conditions, the spirit of the Promotion, any instructions forming part of this Promotion's entry requirements or otherwise where an Entry has gained unfair advantage in participating or won using fraudulent means.
41. Sometimes, through reasons outside of the Promoters control, the website (as with any website) may not be accessible. The Promoter cannot guarantee continuous, uninterrupted access to the website. No

responsibility will be accepted for any difficulties in entering, claiming or any entries/claims delayed or corrupted. The Promoter will have no liability for any loss arising out of such an event.

42. Any Qualifying Product which is returned or exchanged for another Qualifying Product after the Purchase Period end date will not be eligible to enter the Promotion.
43. No responsibility can be taken for Entries which are lost, delayed, corrupted, damaged, misdirected, invalid or incomplete or which cannot be delivered for any technical, delivery or other reason. Proof of sending will not be accepted as proof of delivery. The Promoter does not guarantee continuous or secure access to the Registration page. The Promoter shall not be liable for any loss or corruption of data during transmission.
44. For any promotional queries please email: [Support@winwithkarcher.com](mailto:Support@winwithkarcher.com) or call **xxxxx**. This support is solely for queries about this promotion. For any queries relating to general Kärcher products please visit <https://www.kaercher.com/uk/services/support/contact.html>.
45. **Limitations of liability:** insofar as permitted by law, neither the Promoter nor the promotional parties assume any responsibility or liability for:
  - a. Any faulty, incorrect, errors or failed electronic data transmissions;
  - b. Communications line failure, regardless of cause, with regard to any equipment, systems, networks, lines, satellites, servers, computers or providers utilised in any aspect of this promotion;
  - c. Inaccessibility or unavailability of the internet or the website or any combination thereof; and
  - d. Insofar as permitted by law, any injury or damage to entrants or to any other person (or their property) which may be related to or resulting from any attempt to participate in the promotion.
46. If any clause of these Terms and Conditions is determined to be illegal, invalid or otherwise unenforceable, then it shall be deemed deleted from these Terms and Conditions. The remaining clauses shall be unaffected and remain in full force and effect.
47. This promotion and these Terms and Conditions (and any disputes/claims arising out of or in connection with them) shall be issued by and construed in accordance with English law and the parties to any dispute or action shall submit to the jurisdiction of the English and Welsh courts. However, if you are resident in Scotland or Northern Ireland, you may bring your claim before the Scottish or Northern Irish courts (respectively), if you wish.