

**NEFF Cashback Promotion - Wickes**  
Terms and Conditions - Consumer  
26.12.2024 – 31.03.2025

1. The Promotion is the offer by the Promoter of up to £1000 Cashback (“the Gift”) to purchasers if they purchase NEFF built-in kitchen appliances including an oven as detailed below. These appliances must be purchased as part of an overall kitchen purchase from participating retailers including the kitchen furniture (with a minimum of 5 cabinets). For the avoidance of doubt, all appliances must be NEFF.  
  
£200 cashback will be offered with a purchase of 3 qualifying NEFF built-in kitchen appliances including an oven.  
£350 cashback will be offered with a purchase of 4 qualifying NEFF built-in kitchen appliances including an oven.  
£500 cashback will be offered with a purchase of 5 qualifying NEFF built-in kitchen appliances including an oven.  
£700 cashback will be offered with a purchase of 6 qualifying NEFF built-in kitchen appliances including an oven.  
£1000 cashback will be offered with a purchase of 7 qualifying NEFF built-in kitchen appliances including an oven.
2. An additional £500 cashback will be awarded with the purchase of a NEFF Venting Hob or NEFF Glass Draft Hood (as detailed in table B below) as part of this promotion.
3. An additional £250 cashback will also be awarded for the purchase of a NEFF XL Fridge Freezer (as detailed in table C below) as part of this promotion.
4. To qualify as a kitchen purchase for this cashback Promotion, a minimum of five kitchen cabinets must be included within the purchase.
5. The kitchen furniture and appliances must be purchased from the same Retailer as part of a kitchen design (participating retailers only).
6. This Promotion applies to purchases between 26<sup>th</sup> December 2024 and 31<sup>st</sup> March 2025 and for which the Promoter has received a completed and valid claim before midnight on 31<sup>st</sup> October 2025.
7. This is a consumer only Promotion. For the avoidance of doubt, retailers will not be able to claim the Gift on behalf of the consumer.
8. The Gift will be in the form of BACS Transfer.
9. In order to qualify for the Cashback of £200, a minimum of THREE qualifying NEFF built-in appliances (as listed on the claim site from hobs, cooker hoods, dishwashers, laundry and refrigeration) must be purchased as part of a kitchen and from the same Retailer they have purchased the kitchen furniture from (must be from a participating retailer only). Each cashback claim must include a NEFF oven (Table A below), and must be a single claim with the same kitchen purchase. **Freestanding appliances and accessories (including warming drawers) are not included.**
10. If a NEFF Venting Hob or Glass Draft Hood (Table B below) is purchased as ONE of the qualifying NEFF appliances then an additional £500 will be awarded. The total cashback value that can be awarded for SEVEN qualifying NEFF appliances, including a NEFF oven and NEFF Venting Hob is £1,500.
11. If a NEFF XL Fridge Freezer (Table C below) is purchased as ONE of the qualifying NEFF appliances then an additional £250 will be awarded. The total cashback value that can be awarded for SEVEN qualifying NEFF appliances, including a NEFF oven and NEFF XL Fridge Freezer is £1,250.
12. If both a NEFF Venting Hob or Glass Draft Hood (Table B below) and a NEFF XL Fridge Freezer (Table C below) are purchased as TWO of the qualifying appliances then an additional £750 will be awarded. The total cashback value that can be awarded for SEVEN qualifying NEFF appliances, including a NEFF oven, a NEFF Venting Hob or Glass Draft hood and a NEFF XL Fridge Freezer is £1,750.

13. If multiple Venting Hobs or Glass Draft Hoods (Table B below) or XL Fridge Freezers (Table C below) are purchased as TWO or more of the qualifying NEFF appliances then £500 will be awarded per Venting Hob or Glass Draft Hood and £250 will be awarded per XL Fridge Freezer.
14. Purchases of ex-display, graded, seconds, replacements and imperfect products and trade/contract sales are excluded from the Promotion.
15. Only one claim per household. Please note that employees and relatives of the Promoter, participating retailers or traders are prohibited from participating in this promotion. Traders and participating retailers themselves are also prohibited from participating in this promotion.
16. Claimants cannot claim in conjunction with another offer.
17. How to Claim
  - a. In order to claim the Gift, claimants must fully complete the online claim form at <https://mykitchen-rewards.co.uk/NEFF> including the E-nr and FD numbers of each appliance and the full receipt showing date of purchase, which also itemises the appliances and furniture purchased.
  - b. Claims must be received by the promoter no later than midnight on the 31<sup>st</sup> October 2025 and the Promoter will not accept any claims received subsequently.
  - c. Claimants can view the full list of eligible retailers at <https://mykitchen-rewards.co.uk/NEFF/Terms/FAQs>
18. The Promoter reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid claims including, without limitation, to require Claimants to provide further verification as to proof of purchase. In addition, the Promoter reserves the right to reject those claims which are, in their sole opinion, fraudulent or invalid.
19. Claimants should allow up to 28 days for confirmation of claim approval from the date of the Promoter's receipt of the Claim Form and copy of the purchase receipt. Claimants should allow 28 days for the release of the Bank Transfer funds, from the date of the Promoter's confirmation of claim approval.
20. The Claimant will provide the correct bank account details. In the event that payment is made to an incorrect bank account due to the Claimants submission of incorrect bank account details, the Promoter shall have no responsibility and these funds will not be retrieved.
21. All claim forms and copy purchase receipts, once received by the Promoter, will become its property and will not be returned to Claimants.
22. By submitting a claim, Claimants agree to be bound by these terms and conditions.
23. In the unlikely event that a claimant is unhappy with their NEFF appliance and wishes to return it for a full refund, such refund is conditional upon the return of the Gift i.e. the cashback.
24. The Promoter reserves the right to withdraw, extend or amend the terms of this Promotion at any time due to circumstances beyond its control.
25. In the event that you do not have access to the internet or are unable to claim online, please telephone the freephone helpline on 0800 987 4112. The advisor will be able to complete your redemption over the telephone, however, you will need to post your purchase receipt to validate the claim to My NEFF Rewards, BI Worldwide Limited, 1 Vantage Court, Newport Pagnell, Bucks, MK16 9EZ. Claims will only be paid upon receipt of a valid purchase receipt. Please note, receipts will not be returned so please ensure you keep a copy. A copy of the original purchase receipts must be provided. For avoidance of doubt, order confirmations and delivery receipts will not be accepted.
26. The Promotion is open to residents of the United Kingdom, Channel Islands and the Isle of Man only, excluding employees of the Promoter.
27. The Promotion shall be governed by the laws of England and Wales.

28. The Promoter is NEFF Home Appliances, a division of BSH Home Appliances Limited, a company registered in England and Wales under company registration no. 01844007, whose registered office is at Grand Union House, Old Wolverton Road, Wolverton, Milton Keynes, Buckinghamshire, MK12 5PT, UK.
29. This Promotion is carried out and facilitated by BI Worldwide Limited on behalf of the Promoter. A copy of their privacy policy can be found at:  
[https://www.biworldwide.com/globalassets/us-en/home/footer/privacy\\_notice\\_biw\\_us.pdf](https://www.biworldwide.com/globalassets/us-en/home/footer/privacy_notice_biw_us.pdf)
30. The Data Controller and Data Processor (as defined in the UK General Data Protection Regulations) is NEFF, a division of BSH Home Appliances Limited, a company registered in England and Wales under company registration no. 01844007, whose registered office is at Grand Union House, Old Wolverton Road, Wolverton, Milton Keynes, Buckinghamshire, MK12 5PT, UK.

**TABLE A – Ovens**

Brand	Category	Sub-Category	Series	SKU	Wickes
NEFF	Ovens	Slide & Hide Single Pyrolytic Oven	N 90	B64VS71G0B	303859
NEFF	Ovens	Slide & Hide Single Pyrolytic Oven	N 90	B64CS71G0B	289747
NEFF	Ovens	Slide & Hide Single Pyrolytic Oven	N 70	B54CR71G0B	289755
NEFF	Ovens	Slide & Hide Single Pyrolytic Oven	N 70	B54CR71N0B	289737
NEFF	Ovens	Slide & Hide Single Pyrolytic Oven	N 50	B6ACH7HH0B	272904
NEFF	Ovens	Slide & Hide Single Oven	N 90	B64FS31G0B	303877
NEFF	Ovens	Slide & Hide Single Oven	N 90	B64CS51G0B	289741
NEFF	Ovens	Slide & Hide Single Oven	N 70	B54CR31G0B	289754
NEFF	Ovens	Slide & Hide Single Oven	N 70	B54CR31N0B	289739
NEFF	Ovens	Slide & Hide Single Oven	N 50	B3ACE4HG0B	285443
NEFF	Ovens	Slide & Hide Single Oven	N 50	B3ACE4HN0B	178421
NEFF	Ovens	Single Oven	N 50	B1ACE4HN0B	285442
NEFF	Ovens	Double Oven	N 50	U1ACE5HN0B	178423
NEFF	Ovens	Double Oven	N 50	U1ACE2HG0B	285447
NEFF	Ovens	Built under Double Oven	N 50	J1ACE2HN0B	178424

**TABLE B – Venting Hobs and Glass Draft**

Brand	Category	Sub-Category	Series	SKU	Wickes
NEFF	Surface	Venting Hob	N 90	V68AUX4C0	302445
NEFF	Surface	Venting Hob	N 50	V56NBS1L0	302567
NEFF	Ventilation	Glass Draft Hood	N 90	I98WMM1S7B	302456
NEFF	Ventilation	Glass Draft Hood	N 90	I88WMM1S7B	302457

**TABLE C – XL Fridge Freezers**

Brand	Category	Sub-Category	Series	SKU	Wickes
NEFF	Cooling	XL Bottom Freezer	N 30	KI7961SE0	308808