

## KÄRCHER UK Ltd VAC & WIN PROMO - FULL TERMS & CONDITIONS

These terms and conditions (the “**Terms and Conditions**”) govern your entry into and participation in the promotion. Please read these terms carefully before entering, as by entering, you are deemed to have accepted and agreed to be bound by these Terms and Conditions.

In the event of any conflict or inconsistency with any other communications related to the promotion, including advertising or promotional materials, these Terms and Conditions will take precedence. Please retain a copy of these Terms and Conditions for your information.

The Promoter takes data protection seriously. By entering this promotion, you confirm that you have read the Privacy Policy at [Privacy Policy | Kärcher UK \(kaercher.com\)](#) and agree to any personal information you submit as part of this promotion being held and processed in accordance with this Privacy Policy, the UK General Data Protection Regulations (GDPR) and the Data Protection Act 2018. If you win, your name and contact details will be shared with the Promoter’s agents, Lime Communication Ltd ([www.wearelime.co.uk/our-privacy-policy/](http://www.wearelime.co.uk/our-privacy-policy/)) and Promotions Interactive ([Privacy Policy | Promotions Interactive](#)) or administration of the applicable prize.

**Promoter:** Kärcher (U.K.) Limited, Kärcher House, Brookhill Way, Banbury, England, OX16 3ED.

### ELIGIBILITY

1. This promotion is open to residents of the UK, except for employees of the Promoter and their immediate families, associated agents or anyone else professionally connected with the promotion.
2. Entrants must be aged 18 years or over at the date of entry.
3. Purchase necessary. Please retain an itemised receipt or invoice that states the time and date of your purchase of a qualifying product as this is required for entry validation and to claim an Instant Win Prize.
4. Maximum one (1) entry per person. Purchase receipt/invoice can only be used once. A ‘person’ is defined/validated by a unique email address and mobile phone number.
5. Internet connection, email address and mobile number required to participate.
6. Bulk entries, entrants using multiple addresses, email addresses, numbers or entering via agents, third parties, organised groups, syndicates or aliases, or entries automatically generated by computer, will not be accepted. Entries received by any means other than as specified in these Terms and Conditions will be rejected. Any person persistently trying to circumvent the entry process will be disqualified immediately. No incomplete, corrupted entries or multiple entries will be accepted. Entries must be made directly by the person entering the promotion. Only genuine valid entries will be considered.

### MAIN PROMOTIONAL PERIOD

7. The promotion will run from 00:00:01 on 01.06.2025 to 23:59:59 on 26.10.2025 (the “Promotional Period”). The promotional website will remain open until 23:59:59 on 25.11.2025. Entries submitted before or after this date will not be eligible for the promotion.

### HOW TO ENTER

8. To enter, purchase a qualifying Kärcher product (as outlined in Clause 12) in any participating store (Amazon, Amazon MP, Ambrose Wilson, Appliance Direct, Argos, B&Q + Tradepoint + Diy.com marketplace,

City Electrical Factor, Cleanstore, Costco, Craigmore Online, Currys, Euro Car Parts, Fashion World, Freemans, Go Outdoors, Halfords, Home Essentials, Jacamo, JD Williams, Littlewoods.com, Mano Mano, Mano Mano Pro, Marisota, Oxendales, Premier Man, Screwfix, Simply Be - Under JD Williams, Toolstation, TikTok Shop, Very, Wickes, Euronics, Tesco (marketplace), Ebay, ITS, Mole Valley, AO.com, Marks Electrical, Karcher Center APWC, Karcher Center AquaAir, Karcher Center Banbury, Karcher Center Bristol, Karcher Center Consumable product, Karcher Center Craigmore, Karcher Center JHS, Karcher Center JMS, Karcher Center Manchester, Karcher Center MCC, Karcher Center Newcastle, Karcher Center Nottingham, Karcher Center NWTC, Karcher Center PWS, Karcher Center SWCE, Karcher Center Technijet, Karcher Center Trafalgar, Karcher Center Wrekin, Karcher.co.uk.) during the Promotional Period and within 30 days of purchase, to win a guaranteed prize.

9. Entrants must scan the QR code found on promotional materials in-store or visit [www.vacandwinwithkarcher.com](http://www.vacandwinwithkarcher.com) by 23:59:59 on 25.11.25 and complete the online entry registration form by entering their details including full name, email address, mobile number, retailer that they purchased their qualifying product from, Kärcher model purchased and date of purchase. A valid receipt or invoice will then be required to be uploaded. The receipt or invoice must clearly show purchase of a qualifying product from a participating store and be dated within the promotional period. Qualifying products are subject to retailer stock and availability.
10. Upon registering details in accordance with Clause 9 and successfully submitting the receipt or invoice, entrants will receive an on-screen and SMS confirmation of their entry. The receipt or invoice will then be verified within 7 days. Once verified, winners will receive a text message containing a unique link. By clicking the link and participating in the Vac & Win game, the prize will be displayed. See Clause 16 for the list of prizes.
11. Only valid entry information will be accepted. All entry information is subject to validation and interrogation.
12. All qualifying products are listed below;

WD 2 Plus	1.628-002.0
WD 3	1.628-103.0
WD 4	1.628-211.0
WD 5	1.628-302.0
WD 6	1.628-378.0
WD 2 Plus V-15/4/18/C	1.628-016.0
WD 2 Plus SV -15/4/18/C	1.628-055.0
WD 3 Car	1.628-117.0
WD 3 V-19/4/20 +	1.628-128.0
WD 3 Home	1.628-118.0
WD 3 S V-17/4/20	1.628-153.0
WD 3 V-15/8/20	1.628-129.0
KWD 3 Compact	1.628-447.0

KWD 3 S Anniversary	1.628-451.0
WD 1 Battery Set	1.198-302.0
WD 3-18 *INT	1.628-550.0
WD 4 P V-20/5/22 Plus	1.628-271.0

13. In the event of suspicious activity, the Promoter reserves the right to request and gather information or obtain further evidence to confirm the legitimacy of the entry/win.
14. Please retain your original receipt or invoice (not a copy or photograph) until your prize has been fulfilled. We reserve the right to request to see your original receipt or invoice. It is the responsibility of entrants to check junk/spam folders and text messages to ensure they are in receipt of any communications.
15. The Promoter reserves the right to request such information as it considers reasonably necessary or desirable for the purpose of verifying the eligibility or validity of an Entry and any Prize may be withheld unless and until the Promoter is satisfied with the validation.

#### PROMOTION PRIZES

16. The prizes to be won are as follows:

##### Tier 1:

- 10 x Bose Soundbar
- 15 x Ring Doorbell + DoorChime + One (1) Year's Subscription
- 25 x Portable Mini Projector
- 30 x Car Dashcams

##### Tier 2:

- Tier 2 prizes will be in the form of a £10 E-Gift Voucher for the retailer from whom the qualifying product was purchased with the following exceptions –

A. Entrants who have purchased qualifying products from Ambrose Wilson, Appliance Direct, City Electrical Factor, Cleanstore, Costco, Craigmores Online, Currys, Euro Car Parts, Fashion World, Freemans, Go Outdoors, Home Essentials, Jacamo, JD Williams, Littlewoods.com, Mano Mano, Mano Mano Pro, Marisota, Oxendales, Premier Man, Simply Be - Under JD Williams, Toolstation, TikTok Shop, Very, Euronics, Tesco (marketplace), Ebay, ITS, Mole Valley, AO.com, Marks Electrical, Karcher Center APWC, Karcher Center AquaAir, Karcher Center Banbury, Karcher Center Bristol, Karcher Center Consumable product, Karcher Center Craigmores, Karcher Center JHS, Karcher Center JMS, Karcher Center Manchester, Karcher Center MCC, Karcher Center Newcastle, Karcher Center Nottingham, Karcher Center NWTC, Karcher Center PWS, Karcher Center SWCE, Karcher Center Technijet, Karcher Center Trafalgar, Karcher Center Wrekin will receive a multi-brand E-Gift Voucher worth £10. For a full list of the brands where you can redeem your multi-brand E-Gift Voucher please click [here](#).

B. Entrants who have purchased qualifying products from Kärcher online store, will receive a £10 Kärcher Voucher that can be redeemed at <https://www.Karcher.com/uk>.

## PRIZE INFORMATION

17. Prizes are strictly non-transferable and must not be sold, auctioned or advertised for sale whether on the internet, in newspapers or elsewhere. Any person found in breach of these terms will be disqualified and the prize withdrawn. No alternative prizes will be available in whole or in part, except in the event of circumstances outside the reasonable control of the Promoter, whereby the Promoter reserves the right to substitute any or all of the prizes with prizes of equal or greater value. The prizes will only be awarded directly to the winners.
18. In the event of circumstances outside the reasonable control of the Promoter, or otherwise where fraud, abuse, and/or an error (human or computer) affects or could affect the proper operation of this promotion or the awarding of the prize, the Promoter reserves the right to suspend or cancel the promotion or amend these Terms and Conditions, at any stage, with no liability to any entrants or third parties, but will always endeavour to minimise the effect to entrants in order to avoid undue disappointment.
19. The Ring Doorbell prize is offered alongside a DoorChime and one (1) year's subscription service. The winners of the Ring Doorbell will be contacted to help with subscription registration.

## WINNER SELECTION AND NOTIFICATION

20. Tier 1 prizes will be awarded via an independent computerised process. The prizes are pre-allocated via an open winning moments algorithm created by an independent third party. The process will identify random times as "winning moments" and the first valid winning entry received on or after such "winning moment" will be awarded a prize at random. If two entries are received at the same time, the entry processed by the server first will be the winning entry. Any prizes not won before the next winning moment will remain available until the next entry. There is no guarantee that all prizes will be claimed.
21. Receipts/invoices will be validated within 7 days of entry. A text message will be sent to the mobile number provided on the entry form, either confirming a win or notifying the entrant that their entry has failed validation. If the entry is successfully verified, the entrant will receive a unique link to participate in a Vac & Win game, where the prize will be revealed.
22. Where entries fail validation, and do not meet the criteria for entry outlined in Clauses 8 and 9, the entry will be disqualified. A rejection text will be sent to the participant outlining the potential reasons why. If there is reason to believe that the receipt or invoice is valid, entrants may be prompted to upload the receipt or invoice again and will be subject to the same criteria for entry as outlined in Clause 8 and 9. Please note that if the entrant fails to resubmit their receipt or invoice before 25.11.25 (subject to purchase date), their prize will be forfeited.
23. If an entrant/winner is disqualified for any reason, or if a winner fails to claim the prize within the 14 day period (see PRIZE REDEMPTION section below), the Promoter reserves the right to withdraw the prize and draw a new winner in a wrap-up draw that will be conducted after the main promotional period on 18.12.2025. Note that the wrap-up draw will only include Tier 1 prizes listed in Clause 16 that have been withdrawn or unclaimed. All entries will be subject to validation and confirmation as per the main promotion. All valid Tier 2 prize winners will qualify for the wrap-up draw and prizes will be awarded using a computerised algorithm. Winners will be contacted via text within 7 days after the wrap-up draw and will have 14 days to accept their prize by providing their details as per Clause 25 and 26.

## PRIZE REDEMPTION

24. All verified entrants will receive a text message within 7 days of entry, sent to the mobile number provided on the registration form, containing a link. By clicking the link, entrants will be able to play the Vac & Win game and reveal their prize.
25. Winners of a soundbar, doorbell, projector, or dashcam will be required to accept their prize and provide their postal address via a claim form displayed after the prize is revealed. The claim form must be submitted within 14 days.
26. Winners of the £10 E-Gift Vouchers will be required to accept their prize by clicking the claim button after the prize is revealed. The claim must be submitted within 14 days.
27. Prizes will be issued/dispatched following a 35-day validation period from the date of purchase. If a winner chooses to return their Kärcher during this period, their entry will be disqualified, and their prize will be forfeited.
28. For physical prizes please allow 28 days for delivery from the date of dispatch.
29. Once claimed, E-Gift Vouchers will be accessible for 6 months from issue. Winners will be instructed to press the activate E-Gift Voucher button once in store at the till or when ready to pay online. This will give winners 1 hour to make their purchase after which time the E-Gift Voucher becomes void. Winners are advised not to activate their E-Gift Voucher until they are about to make a purchase.
30. The Promoter and its agents will make reasonable efforts to contact winners. A winner will forfeit their prize if they have not provided their details or have not responded to communication from the Promoter. The Promoter does not accept any responsibility in the event a winner does not receive their prize for whatever reason, including in the event that a winner provides an incorrect mobile number or postal address.
31. Insofar as is permitted by law, the Promoter and its agents will not in any circumstances be responsible or liable to compensate entrants for any losses that may be incurred as a result of entering the promotion and the Promoter does not accept any liability for any loss, damage, personal injury or death occurring as a result of a winner's acceptance of a prize except where such damage or loss is caused by the negligence of the Promoter or its agents. The winners' statutory rights are not affected.

## GENERAL INFORMATION

32. Entries may only be made online in accordance with these Terms & Conditions; any Entries received via any other method will not be accepted. Postal entries shall not be accepted.
33. You may not enter on behalf of someone else. No bulk entries. Entries from trade, consumer groups or third parties will not be accepted.
34. This Promotion is not available to anyone professionally connected with this Promotion or to any business. You must enter directly as the purchaser of a Qualifying Product, without anyone else doing so on your behalf.
35. A list of Tier 1 winners' abbreviated names (initials and surnames only) is available by mailing your request and a SAE to: Winners list Kärcher Vac and Win, Promotions Interactive Ltd, Hersham Place Technology Park, Molesey Rd, Walton-on-Thames KT12 4RZ, within 3 months of the end of the promotion. Should a winner object to their information being made available, they should contact the Promoter by emailing [support@vacandwinwithkarcher.com](mailto:support@vacandwinwithkarcher.com). The Promoter may nevertheless disclose information to regulatory authorities if required by law to do so.
36. In the event a winner requests for their personal data, including phone number and address details, to be deleted, the Promoter cannot be held responsible if such request means that it is unable to complete

delivery of the winner's prize or assist them following deletion of their phone number. The name and contact details of the winners will be retained for 6 months after the close of the campaign to allow the Promoter to deal with any queries from the winners, and always in accordance with the Privacy Policy. Surname and/or county details may be retained and made available to members of the public in accordance with Condition 35.

37. Winners may be required, if they consent, to take part in reasonable publicity relating to this promotion without further remuneration.
38. The Promoter is not responsible for any entries which fail to be registered or are delayed for any technical or other reason whatsoever.
39. The Promoter reserves the right to verify the winning entries including by asking for the winner's identity, including proof of age, and physical proof of purchase (which they must provide within 14 days but which will not be retained following validation by the Promoter and redemption of the prize) and may refuse to award a prize or withdraw a prize entitlement and/or refuse further participation in the promotion and disqualify a participant where there are reasonable grounds to believe there has been a breach of these Terms and Conditions (including entry requirements) or otherwise where a participant has gained unfair advantage in participating in the promotion or won using fraudulent means.
40. The Promoter may at its absolute discretion disqualify any participant found to be tampering with the application process or operation of the website or to be acting in any manner disruptive to the promotion.
41. For the avoidance of doubt, incomplete or illegible Entries and Entries which do not satisfy the requirements of these Terms & Conditions in full will be disqualified and will not be counted. The Promoter's decision is final with regard to all promotional matters and no correspondence will be entered into.
42. The Promoter reserves the right to refuse to award a Prize or withdraw Prize entitlement and/or refuse further participation in the Promotion and disqualify an Entry where there are reasonable grounds to believe there has been a breach of these Terms & Conditions, the spirit of the Promotion, any instructions forming part of this Promotion's entry requirements or otherwise where an Entry has gained unfair advantage in participating or won using fraudulent means.
43. Sometimes, through reasons outside of the Promoters control, the website (as with any website) may not be accessible. The Promoter cannot guarantee continuous, uninterrupted access to the website. No responsibility will be accepted for any difficulties in entering, claiming or any entries/claims delayed or corrupted. The Promoter will have no liability for any loss arising out of such an event.
44. Any Qualifying Product which is returned or exchanged for another Qualifying Product after the Purchase Period end date will not be eligible to enter the Promotion.
45. No responsibility can be taken for Entries which are lost, delayed, corrupted, damaged, misdirected, invalid or incomplete or which cannot be delivered for any technical, delivery or other reason. Proof of sending will not be accepted as proof of delivery. The Promoter does not guarantee continuous or secure access to the Registration page. The Promoter shall not be liable for any loss or corruption of data during transmission.
46. For any promotional queries please email: [support@vacandwinwithkarcher.com](mailto:support@vacandwinwithkarcher.com) or call 02393 871 002. This support is solely for queries about this promotion. For any queries relating to general Kärcher products please email [helpline@Karcher.co.uk](mailto:helpline@Karcher.co.uk) or call [01295 234 020](tel:01295234020)
47. **Limitations of liability:** insofar as permitted by law, neither the Promoter nor the promotional parties assume any responsibility or liability for:
  - a. Any faulty, incorrect, errors or failed electronic data transmissions;

b. Communications line failure, regardless of cause, with regard to any equipment, systems, networks, lines, satellites, servers, computers or providers utilised in any aspect of this promotion;

c. Inaccessibility or unavailability of the internet or the website or any combination thereof; and

d. Insofar as permitted by law, any injury or damage to entrants or to any other person (or their property) which may be related to or resulting from any attempt to participate in the promotion.

48. If any clause of these Terms and Conditions is determined to be illegal, invalid or otherwise unenforceable, then it shall be deemed deleted from these Terms and Conditions. The remaining clauses shall be unaffected and remain in full force and effect.

This promotion and these Terms and Conditions (and any disputes/claims arising out of or in connection with them) shall be issued by and construed in accordance with English law and the parties to any dispute or action shall submit to the jurisdiction of the English and Welsh courts. However, if you are resident in Scotland or Northern Ireland, you may bring your claim before the Scottish or Northern Irish courts (respectively), if you wish.