

SAMSUNG ELECTRONICS (UK) LIMITED
SAMSUNG DA BI CASHBACK PROMOTION
TERMS AND CONDITIONS

Participants agree to be bound by these terms and conditions (the “**Terms and Conditions**”). Any information or instructions published by the Promoter about the Promotion at <https://samsungoffers.claims/kitchencashback3> form part of the Terms and Conditions.

The Promoter

1. The Promoter is Samsung Electronics (UK) Limited, Samsung House, 2000 Hillswood Drive, Chertsey, Surrey, KT16 0RS (the “**Promoter**”).

Promotion Period

2. The Promotion will commence at 00:01 (BST) on the 10th August 2026 and close at 23:59 (GMT) on the 15th November 2026 (the “**Promotion Period**”).

Eligibility

3. To be eligible to participate in the Promotion you must be an individual lawfully resident (aged 18+) within the United Kingdom (including Isle of Man and Channel Islands) (“**Participant**”). Businesses and organisations of any type are specifically excluded as ineligible for the Promotion.
4. Employees or agents of the Promoter that are involved in the operation of this Promotion or anyone professionally connected to this Promotion are not eligible to enter. Sales staff at the Participating Retailers are eligible to participate so long as they have not received a staff discount on the Promotion Product.
5. Retailers, distributors, resellers and any person who purchases a Promotion Product (defined below) for resale or otherwise not as the user of the Promotion Product, may not participate in this Promotion and are specifically excluded as Participants.
6. Participants will not be eligible to claim the Reward if the Promotion Product has been used to claim cashback or a physical gift reward under any other promotion run by the Promoter.

Offer

7. Samsung is offering a promotion (the “**Promotion**”) whereby Participants will be eligible to claim cashback ‘stacked’ rewards as shown in Condition 9 below (the “**Reward**”) by redemption when they purchase three (3) or more qualifying new selected (i.e. not second hand, refurbished or exdisplay) Samsung appliance products listed in Table 1 (each, a “**Promotion Product**”) from the same retailer among the retailers shown at the following link: <https://samsungoffers.claims/kitchencashback3> (“**Participating Retailers**”) within the Promotion Period,

subject to full compliance with these Promotion Terms and Conditions (“**Promotion Terms**”). Promotion Products must be purchased together as a bundle in a single transaction from the same Participating Retailer to qualify for the stacked Rewards.

8. Table 1: Promotion Products

C61R2AEE/XEU	CC90H84JADUR	CC90H84PADUR
MS22M8254AK/E3	NA64D3000AK/U1	NA64D3010AS/U1
NA75D3030AS/EU	NK24C5703TM/UR	NK24C9804WB/UR
NK24M3050PS/U1	NK36C5703TM/UR	NK36C9804WB/UR
NK52FG454CM/UR	NL20T8100WK/UR	NQ5B4353FBK/U4
NQ5B4553FBK/U4	NQ5B5763DBK/U4	NQ5B6753CAK/U4
NQ5B7993AAK/U4	NV68A1140BK/EU	NV68A1140BS/EU
NV7B41307AK/U4	NV7B41403AK/U4	NV7B42205AK/U4
NV7B42503AK/U4	NV7B43205AK/U4	NV7B4355VAK/U4
NV7B44205AK/U4	NV7B45305AK/U4	NV7B5775XAK/U4
NV7B6795JAK/U4	NV7B7997AAK/U4	NZ64B4016FK/U1
NZ64B6056GK/U1	NZ64B6058KK/U1	NZ64F3NM1AB/UR
NZ64H37070K/EU	NZ84C5047GK/U1	NZ84T9747VK/UR
NZ85C6058FK/U1	DW50DG430B00EU	DW60A8060BB/EU
DW60BG830I00EU	DW60CG550B00EU	DW60M6040BB/EU
DW80H77JAI0U4	DW90H79G1I0U4	BRB70F26CEF0EU
BRB70F26DES0EU	BRB80F26ACS0EU	BRB80F26ADS0EU
BRD27600EWW/EU	BRR29600EWW/EU	BRR29723EWW/EU
BRZ22600EWW/EU	BRZ22720EWW/EU	

9. Stacked Rewards: the cashback Reward will be increased depending on the number of Promotion Products purchased together, according to the following:

<u>Promotion Products Purchased</u>	<u>Stacked Rewards</u>
Buy any 3 selected appliances:	£300
Buy any 4 selected appliances	£450
Buy any 5 selected appliances:	£600
Buy any 6 selected appliances:	£750

Buy any 7 selected appliances: **£1,000**
Boost: + £150 when purchasing a qualifying Vented Hob*
***Qualifying Vented Hobs:**

CC90H84JADUR

CC90H84PADUR

10. Rewards shall be paid by bank transfer and Participants must have a valid bank account in GBP (with details exactly matching their personal information on the Claim form) in order to receive the Reward.
11. Purchases must be made from a Participating Retailer to qualify for this offer. Purchases from auction websites (e.g. eBay) or from third party sellers on online retailers' websites (e.g. Amazon Marketplace) and non-Samsung approved resellers (non-direct accounts) are specifically excluded from this Promotion.
12. Participants must register for or login to a Samsung Account when they submit their Claim for Rewards.

Claims

13. After purchasing three (3) or more Promotion Products from the same Participating Retailer in a single transaction during the Promotion Period, Participants must visit <https://samsungoffers.claims/kitchencashback3> and complete the presented Claim form with their name, contact information, email and postal address, and bank account details along with any other requested information and submit it together with scanned copies of their proofs of purchase showing their purchase of the Promotion Products (a "**Claim**"). Participants will be required to upload an image of the serial numbers from the settings screen of the Promotion Products (rather than the packaging). For the avoidance of doubt the Promotion Products must all be purchased in order to be eligible for Rewards in this Promotion; any Promotion Product received for free or as part of a giveaway will not qualify.
14. Claims may only be submitted within between thirty (30) and one hundred eighty (180) days after the Participant's purchase of the relevant Promotion Products (the "**Claim Period**"). This means the final Claim date for Promotion Products purchased on the 15th November 2026 as the end date of the Promotion Period is no later than 23:59 (BST) on the 14th May 2027.
15. Participants are entitled to claim on a maximum of seven (7) selected Promotion Products bundled in the same purchase for a Claim, and a maximum of one (1) Claim per residential household.

16. Participants will be sent an email to confirm their Claim has been received by the Promoter instantly upon entry of a Claim. Providing that the Claim is found to be valid in accordance with these Promotion Terms, Participants will be sent an email within seven (7) days to confirm whether their Claim has been successful and validated ("**Claim Validation**").
17. If an email acknowledgement has not been received, it is the Participant's responsibility to contact the Promoter's customer service team by email at kitchencashback3@samsungoffers.claims or by phone on 0333 070 7749 within seven (7) days of a Claim being submitted.
18. If a Claim is deemed to have been submitted incorrectly, the Participant will be notified via email and SMS and offered the opportunity to provide the required information within seven (7) days. If no response is received within seven (7) days of the email and SMS, then the Claim shall be marked as invalid and the Participant will no longer be eligible to receive the Reward.
19. Claims that are incomplete or damaged will be deemed invalid. No responsibility is accepted by the Promoter for lost, delayed or damaged data which occurs during any communication or transmission of Claims.
20. The Reward will be sent via bank transfer within thirty (30) days of Claim Validation to the bank account provided by the Participant during the Claim process.
21. The Promoter reserves the right at its absolute discretion to disqualify Claims which it considers do not comply with these Promotion Terms.
22. The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid Claims including, without limitation, to require further verification as to proof of purchase, as well as the identity, age and other relevant details of a Participant. In the event your information is linked to fraudulent claims or abuse of terms and conditions on previous promotions you will be unable to participate in this Promotion and your Claim will be rejected.
23. If a Participant returns or cancels the delivery of any Promotion Product before submitting a Claim, the Participant must not make a Claim including that Promotion Product. If a Participant returns or cancels the delivery of a Promotion Product after submitting a Claim in which it was included, the Claim will be invalid and the Participant must cancel the Claim immediately by calling the contact number in Condition 17 above. The Promoter reserves the right to check with Participating Retailers whether a Promotion Product has been returned or the order cancelled and by submitting a Claim the Participant provides consent to the Promoter to do so.

Privacy and Data Protection

24. The Promoter's use of any personal information submitted by the Participant shall be limited to communications about the Promotion and for managing the redemption process. The Participant hereby consents to its personal information being used for this purpose and confirms that it agrees with the Promoter's privacy policy available at: www.samsung.com/uk/info/privacy.html. The Participant may withdraw consent to such use of personal information by writing to the Promoter or by using the opt-out process outlined in the Promoter's privacy policy.
25. Other than as set out in these Terms and Conditions, the details and information provided by the Participant when entering the Promotion or claiming the Reward will not be used for any other purpose, nor shall they be passed to any third party.

General

26. The Promoter shall not be liable for any interruption to the Promotion whether due to force majeure or other factors beyond the Promoter's control.
27. The Promoter reserves the right, acting reasonably and in accordance with all relevant legislation and codes of practice, to vary the Terms and Conditions of the Promotion.
28. The Promoter will not be responsible or liable for: (a) any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control; (b) any late, lost, misrouted, or damaged transmissions or Claims; (c) any computer or communications related malfunctions or failures; (d) any disruptions, losses or damages caused by events beyond the control of the Promoter; or (e) any printing or typographical errors in any materials associated with the Promotion.
29. Participants will be solely responsible for any and all applicable taxes and any other relevant costs or expenses which are not stated in these Promotion Terms as being included.
30. By participating in this Promotion, you agree, to the maximum extent permitted by applicable laws, to release and hold the Promoter harmless from any and all liability whatsoever for any injuries, losses or damages of any kind arising from participation in or in connection with the Promotion, including without limitation, awarding, acceptance, receipt, possession, use and/or misuse of the Reward. The above limitation of liability shall not apply to liability arising from fraud (including fraudulent misrepresentation), death or personal injury caused as a result of Promoter's negligence.
31. The Promotion is governed by the laws of England and Wales.