

NEFF Cashback Promotion – Wickes

Terms and Conditions - Consumer

28.08.2026 – 30.11.2026

The Promotion is the offer by the Promoter of up to £1100 Cashback ("the Gift") to purchasers if they purchase qualifying NEFF built-in kitchen appliances. Only selected NEFF appliance models qualify for this promotion. A full list of Wickes Qualifying Products is available in Table A below and should be checked before purchase.

Qualifying Products are the NEFF appliance models listed in Table A.

1. These appliances must be purchased as part of an overall kitchen purchase from participating retailers including the kitchen furniture (with a minimum of 5 cabinets). For the avoidance of doubt, all appliances must be NEFF and must be fully installed to be able to complete the claim.

£250 cashback will be offered with a purchase of 3 qualifying NEFF built-in kitchen appliances
£400 cashback will be offered with a purchase of 4 qualifying NEFF built-in kitchen appliances
£550 cashback will be offered with a purchase of 5 qualifying NEFF built-in kitchen appliances
£750 cashback will be offered with a purchase of 6 qualifying NEFF built-in kitchen appliances
£1,100 cashback will be offered with a purchase of 7 qualifying NEFF built-in kitchen appliances

Plus, an additional £600 cashback will be awarded for the purchase of a Qualifying Product that is a NEFF Venting Hob or Glass Draft Hood, as detailed in the 'Additional Cashback Value' column within Table A.

Plus, an additional £250 cashback will be awarded for the purchase of a Qualifying Product that is a NEFF XL Fridge Freezer, as detailed in the 'Additional Cashback Value' column within Table A.

2. To qualify as a kitchen purchase for this cashback Promotion, a minimum of five kitchen cabinets must be included within the purchase.
3. The kitchen furniture and appliances must be purchased from the same retailer as part of a kitchen design (participating retailers only).
4. This Promotion applies to purchases between 28th August 2026 and 30th November 2026 and for which the Promoter has received a completed and valid claim before midnight on 31st May 2027. A copy of the original purchase receipts must be provided as part of the claim process and include proof of payment, containing proof of the original deposit payment made within the promotional period plus proof of payment in full or proof of a finance agreement in place. Acceptable documentation includes deposit payment receipts, contract or schedule which confirms all of the qualifying criteria has been met. For avoidance of doubt, order confirmation summaries and delivery receipts will not be accepted as proof of purchase.
5. Delivery of certain NEFF Qualifying Products may take longer than usual. Cashback claims may only be submitted following delivery of the Qualifying Products and satisfaction of all eligibility requirements. Where delivery is delayed, the submission, validation and payment of cashback may also be delayed accordingly.
6. The promoter will accept no responsibility for delayed projects or installations, all claims must be made by 31st May 2027 and no claims can be submitted thereafter.
7. This is a consumer only Promotion. For the avoidance of doubt, retailers will not be able to claim the Gift on behalf of the consumer.
8. The Gift will be in the form of BACS Transfer.
9. To qualify for Cashback, a minimum of THREE Qualifying Products must be purchased, each of which must fall within one of the following categories: single ovens, hobs, cooker hoods, dishwashers, laundry or

refrigeration. All Qualifying Products must be purchased as part of an overall kitchen purchase from the same participating retailer from which the kitchen furniture is purchased. Freestanding appliances, double ovens and accessories, including warming drawers, are excluded unless expressly identified as Qualifying Products. A full list of Wickes Qualifying Products is listed in Table B below and should be checked before purchase.

10. If a Qualifying Product that is a NEFF Venting Hob or Glass Draft Hood is purchased then an additional £600 will be awarded. The total cashback value that can be awarded for SEVEN qualifying NEFF appliances including a NEFF Venting Hob or Glass Draft Hood is £1,700.
11. If a Qualifying Product that is a NEFF XL Fridge Freezer is purchased then an additional £250 will be awarded. The total cashback value that can be awarded for SEVEN qualifying NEFF appliances including a NEFF XL Fridge Freezer is £1,350.
12. If both a NEFF Venting Hob or Glass Draft Hood and a NEFF XL Fridge Freezer, each being a Qualifying Product, are purchased as TWO of the Qualifying Products, an additional £850 cashback will be awarded. The total cashback value that can be awarded for SEVEN qualifying NEFF appliances, including a NEFF Venting Hob or Glass Draft Hood and a NEFF XL Fridge Freezer is £1,950.
13. If multiple NEFF Venting Hobs or Glass Draft Hoods and/or NEFF XL Fridge Freezers, each being a Qualifying Product, are purchased as two or more of the Qualifying Products, £600 cashback will be awarded for each qualifying NEFF Venting Hob or Glass Draft Hood and £250 cashback will be awarded for each qualifying NEFF XL Fridge Freezer.
14. Purchases of ex-display, graded, seconds, replacements and imperfect products and trade/contract sales are excluded from the Promotion.
15. Each consumer is permitted to submit a single claim, which must pertain to one household only. No consumer shall be entitled to submit more than one claim in total. Claims that fail to comply with this condition shall be deemed invalid and may not be processed. Please note that employees and relatives of the Promotor, participating retailers or traders, are prohibited from participating in this promotion. Traders and participating retailers themselves are also prohibited from participating in this promotion.
16. Claimants cannot claim in conjunction with another offer.
17. How to Claim
 - a. In order to claim the Gift, Claimants must fully complete the online claim form at <https://mykitchen-rewards.co.uk/NEFF> including the E-nr and FD numbers of each appliance, a photograph of the Qualifying Products in situ, the original receipt showing date of purchase, which also itemizes the appliances and furniture purchased and includes the original deposit payment, proof of payment in full or proof of a finance agreement in place.
 - b. For the avoidance of doubt, all appliances must be installed within the kitchen to be able to acquire E-nr and FD numbers and provide a photograph of the appliances in situ. Where unable to access the E-nr and FD numbers on hobs or cooker hoods only, photographs in situ will be accepted.
 - c. The evidence of purchase must include the same name as that of the Claimant. No payments will be made where the Claimant's name does not match the name on the evidence document.
 - d. The evidence of purchase must be from a participating retailer.
 - e. Claims must be received by the promotor no later than midnight on the 31st May 2027 and the Promotor will not accept any claims received subsequently.
 - f. Claimants can view the full list of eligible retailers at <https://mykitchen-rewards.co.uk/NEFF/Terms/FAQs>

- g. Cashback claims may only be submitted following delivery of the Qualifying Products and satisfaction of all eligibility requirements. Where delivery is delayed, the submission, validation and payment of cashback may also be delayed accordingly.
18. The Claimant will provide the correct bank account details, and the bank account must be in the same name as the Claimant. No payments will be made to a bank account where the Claimant's full name does not match the bank account name. In the event that payment is made to an incorrect bank account due to the Claimants submission of incorrect bank account details, the Promoter shall have no responsibility, and these funds will not be retrieved.
19. The Promoter reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid claims including, without limitation, to require Claimants to provide further verification as to proof of purchase. In addition, the Promoter reserves the right to reject those claims which are, in their sole opinion, fraudulent or invalid.
20. Claimants should allow up to 28 days for confirmation of claim approval from the date of the Promoter's receipt of the Claim Form and copy of the purchase receipt. Claimants should allow 28 days for the release of the Bank Transfer funds, from the date of the Promoter's confirmation of claim approval.
21. All claim forms and copy purchase receipts, once received by the Promoter, will become its property and will not be returned to Claimants.
22. By submitting a claim, Claimants agree to be bound by these terms and conditions.
23. In the unlikely event that a Claimant is unhappy with their NEFF appliance and wishes to return it for a full refund, such refund is conditional upon the return of the Gift i.e. the cashback.
24. The Promoter reserves the right to withdraw, extend or amend the terms of this Promotion at any time due to circumstances beyond its control.
25. In the event that you do not have access to the internet or are unable to claim online, please telephone the helpline on 01908 214968 (calls will be charged at the standard rate). The advisor will be able to provide you with a list of Qualifying Products and/or complete your redemption over the telephone, however, you will need to post your purchase receipt to validate the claim to My NEFF Rewards, BI Worldwide Limited, 1 Vantage Court, Newport Pagnell, Bucks, MK16 9EZ. Claims will only be paid upon receipt of a valid purchase receipt. Please note, receipts will not be returned so please ensure you keep a copy. A copy of the original purchase receipts must be provided. For avoidance of doubt, order confirmations and delivery receipts will not be accepted.
26. The Promotion is open to residents of the United Kingdom, Channel Islands and the Isle of Man only, excluding employees of the Promoter.
27. The Promotion shall be governed by the laws of England and Wales.
28. The Promoter is NEFF Home Appliances, a division of BSH Home Appliances Limited, a company registered in England and Wales under company registration no. 01844007, whose registered office is at Grand Union House, Old Wolverton Road, Wolverton, Milton Keynes, Buckinghamshire, MK12 5PT, UK.
29. This Promotion is carried out and facilitated by BI Worldwide Limited on behalf of the Promoter. A copy of their privacy policy can be found at; <https://www.biworldwide.com/uk/privacy/>
30. The Data Controller and Data Processor (as defined in the UK General Data Protection Regulations) is Bosch, a division of BSH Home Appliances Limited, a company registered in England and Wales under company registration no. 01844007, whose registered office is at Grand Union House, Old Wolverton Road, Wolverton, Milton Keynes, Buckinghamshire, MK12 5PT, UK.

TABLE A - Wickes Qualifying Products

Brand	Category	Sub Category	WICKES SKU	Model	Additional Cashback Value
NEFF	Ovens	Single Oven	316146	B3ACE4AG3B	
NEFF	Ovens	Single Oven	316145	B3ACE4AN3B	
NEFF	Ovens	Single Oven	289754	B54CR31G0B	
NEFF	Ovens	Single Oven	289755	B54CR71G0B	
NEFF	Ovens	Single Oven	289737	B54CR71N0B	
NEFF	Ovens	Single Oven	289747	B64CS71G0B	
NEFF	Ovens	Single Oven	303877	B64FS31G0B	
NEFF	Ovens	Single Oven	303859	B64VS71G0B	
NEFF	Ovens	Single Oven	316147	B6ACH7AN7B	
NEFF	Compact Ovens	Compact Oven	316150	C1AMG84G1B	
NEFF	Compact Ovens	Compact Oven	316149	C1AMG84N1B	
NEFF	Compact Ovens	Compact Oven	289753	C24MR21G0B	
NEFF	Compact Ovens	Compact Oven	289738	C24MR21N0B	
NEFF	Compact Ovens	Compact Oven	289744	C24MS31G0B	
NEFF	Compact Microwaves	Compact Microwave	285446	HLAWD23G0B	
NEFF	Compact Microwaves	Compact Microwave	302706	HLAWD23N0B	
NEFF	Coffee Centre	Coffee Centre	289740	CL4TT11G0	
NEFF	Hobs	Venting Hobs	302567	V56NBS1L0	£600 additional cashback
NEFF	Hobs	Venting Hobs	316116	V57THQ4L0	£600 additional cashback
NEFF	Hobs	Venting Hobs	TBC	V68FUX4L0	£600 additional cashback
NEFF	Hobs	Induction Hob	302446	T56FHS1L0	
NEFF	Hobs	Induction Hob	302447	T58FHW1L0	
NEFF	Hobs	Induction Hob	300758	T66FHX4L0	
NEFF	Hobs	Induction Hob	345896	T66NUX4A0	
NEFF	Hobs	Induction Hob	289750	T68FUV4L0	
NEFF	Hobs	Induction Hob	345897	T68NUV4A0	
NEFF	Hobs	Induction Hob	288658	T69FUV4L0	
NEFF	Hobs	Gas Hob	316118	T26PIP4S0	
NEFF	Hobs	Gas Hob	316117	T26CIP8N0	
NEFF	Hobs	Gas Hob	316120	T27PIQ4S0	
NEFF	Hobs	Gas Hob	316119	T27CIQ8N0	
NEFF	Hobs	Gas Hob	316121	T29RHS4S0	
NEFF	Ventilation	Glass Draft	302456	I88WMM1S7B	£600 additional cashback
NEFF	Ventilation	Glass Draft	302457	I98WMM1S7B	£600 additional cashback
NEFF	Ventilation	Telescopic Hood	241268	D46ED22N1B	
NEFF	Ventilation	Canopy Hood	316058	D54NAC1S0B	
NEFF	Ventilation	Canopy Hood	316059	D86NAC1S0B	
NEFF	Ventilation	Box Chimney Hood	345891	D67BDN2S0B	
NEFF	Ventilation	Box Chimney Hood	345892	D97BDN2S0B	
NEFF	Cooling	XL Fridge Freezer	308808	KI7961SE0	£250 additional cashback
NEFF	Cooling	Fridge Freezer	241269	KI5872SE0G	
NEFF	Cooling	Fridge Freezer	302704	KI7862SE0G	
NEFF	Cooling	Fridge	294518	KI1811SE0G	
NEFF	Cooling	Fridge	289734	KU1212FE0G	
NEFF	Cooling	Freezer	289735	GI7812EE0G	
NEFF	Cooling	Freezer	289736	GU7212FE0G	
NEFF	Dishwashers	Dishwasher	345893	S175HTX14G	
NEFF	Dishwashers	Dishwasher	TBC	S175HVX14G	
NEFF	Dishwashers	Dishwasher	345894	S197ZCX08G	
NEFF	Dishwashers	Dishwasher	345895	S875HKX32G	
NEFF	Washing	Washing Machine	263629	W544BX2GB	