

## Guaranteed to Perform

All John Guest Speedfit products are manufactured in the UK, providing assurance that our quality and reliable products are made to the very highest standards. A claim not many push-fit manufactures can make.

When it comes to our product guarantees our word is our bond. They give reassurance because, not only are our products made by the finest push-fit experts here in the UK, they are stringently checked by our quality control team at every stage of production. This and our long-standing, rigorous test programmes enable us to offer a 50-Year Guarantee against material and manufacturing defects for the following products:

- Plumbing Fitting Range (product codes prefixed PEM & PSE)
- Plumbing Manifolds (product codes prefixed SFM)
- Pipe Inserts (product codes prefixed TSM & STS)
- BPEX & BPB Barrier Pipe
- Brass Threaded Adaptors & Coupler

All other plumbing products such as flexi hoses, valves and tap connectors, have a standard 1-year warranty. Whereas, underfloor heating components come with a 2-year guarantee and JG Aura Heating Controls a 5-year guarantee.

### What is covered under this guarantee?

This guarantee applies to John Guest Speedfit Plumbing & Heating Products used in normal domestic cold & hot water supply and central heating systems installed in the UK in accordance with our published Technical Checklist & Instructions. The 50-year period begins from the date of delivery, and is subject to our Conditions of Sale.

### How to make a claim

We are confident you won't need to use our guarantees but, if you do, we will be here for you, if you need us. If you have an issue, please contact Speedfit Support on 01895 449233

### Recognition of Excellence

As well as offering guarantees, our products are recognised by leading industry bodies and accreditations – giving you peace of mind that you are buying from a company that constantly aims to raise the standard in product innovation, quality and design.

