

Good Practice Instructions and Warranty Conditions

TR-G-OPS-057

BSW Tanalised® Timber Gates with a 15 Year Warranty

Warranty Conditions

- **Tanalised® (pressure treated) gates must not be installed in direct contact with the ground or standing water.** Gates must be hung with sufficient clearance to prevent moisture uptake.
- **Gates must be hung on suitably rated hinges and ironmongery,** fixed into pressure-treated timber or concrete gate posts installed to good fencing practice.
- **Gate posts must be UC4 and correctly installed, aligned, and securely anchored** to ensure the gate is properly supported and remains free-swinging.
- **Gates must be correctly braced and adjusted at installation** to avoid sagging, distortion, or unnecessary stress on joints and fixings.
- **Any cutting, drilling, notching, or machining carried out during installation or at any time afterward must be treated immediately** with a suitable end-grain timber preservative to reseal the timber and protect against moisture ingress and fungal attack.
- **Gates must be installed in line with our fitting and assembly instructions.**
- **Please ensure the correct PPE is worn whilst installing** (consult the Tanalith® E treated timber guide)
- **You must retain proof of purchase** in order to make a claim under this guarantee.

Aftercare & Maintenance

- Tanalised® treated timber does not require re-treatment for protection against decay; however, **for best appearance and extended service life**, a suitable external, vapour-permeable timber stain or water-repellent finish may be applied once the timber has dried and settled.
- Hinges, latches, and fixings should be **checked periodically and adjusted as required** to account for natural timber movement.

Natural Characteristics of Timber

Wood is a natural product and will respond to environmental conditions. Seasonal movement is normal. Timber may swell during damp winter conditions and shrink during warm, dry weather.

- **Minor splitting, surface checking, or slight distortion may occur** and does not affect the structural integrity or durability of the gate.
- Colour variation, surface weathering, and gradual changes in appearance are normal.
- Some treatment colour may weather or migrate over time and may temporarily mark adjacent surfaces such as paving or walls.

These natural characteristics are inherent to timber and **do not constitute a fault.**

Warranty Claims Advice

- The guarantee covers **fungal decay and insect attack only**, provided the gate has been correctly installed, used, and maintained in accordance with these instructions.
- The warranty does **not** cover damage resulting from poor installation, ground contact, inadequate clearance, lack of end-grain treatment, misuse, modification, impact damage, or extreme environmental exposure.
- Any claim must be supported with **proof of purchase** and, where requested, **photographic evidence.**

For further information on Tanalised® timbers, please refer to the Tanalith® E Treated Timber User Guide, available at <https://bit.ly/3QYQkJf> or scan the QR code opposite.

