

# Power Log Cabins Delivery Information



Please ensure you read all the information provided thoroughly prior to your delivery.

At Power, we use a third-party courier to perform our Log Cabin deliveries.

The courier has a dedicated vehicle, specifically to perform these deliveries. As there is only one vehicle to perform all our nationwide deliveries, it's important that we plan ahead!

The courier will contact you to book in your delivery with approximately two weeks' notice, if not more!

Deliveries are made using a 26t HIAB vehicle, which has the following dimensions\*<sup>2</sup>:

**Length:** 10.65m

**Width:** 2.6m

**Height:** Variable\*<sup>1</sup>

\*<sup>1</sup> Dependent on height load and if the vehicle arm is extended

\*<sup>2</sup> Please note these measurements can vary slightly.

If you have any questions about your delivery or if you need to provide us with details regarding access, please contact our team.

## ARE THERE ANY ACCESS ISSUES?

Please look around your property and the roads leading to it. Are there any:

- Narrow Lanes
- Sharp Turns
- Low Trees
- Dead Ends
- Space to Unload
- Space to Turn
- Weight Restrictions
- Roadworks/obstructions
- Height Restrictions (bridges/arches/power lines)
- Double Red Lines (No stop zones)
- Steep hills

We can only deliver on a 26t vehicle, if there are any restrictions that may impede access, we may be unable to deliver to you.

## WHAT HAPPENS DURING DELIVERY?

- Delivery is kerbside only and no guarantee can be made beyond this point.
- Any request to leave the goods on a driveway, or lift them over a fence/gate, will be assessed by the driver on the day and cannot be agreed ahead of time.
- The driver cannot help unpack or carry the individual components and will use a HIAB to unload the cabin pack as one unit.
- The reach of the HIAB can vary depending on the incline of the surrounding area and any obstacles that might be present. **There will need to be sufficient access for the stabilizing legs to extend from the vehicle.**
- We do request that someone is present at the point of delivery. There will be one driver and having someone with knowledge of the property to advise them where to leave the pack can be very helpful.
- If the driver cannot access the property due to undisclosed access issues or no-one being present, re-delivery charges may be passed along to the customer.
- Please do not book an installer/workman until you have received and checked your order. We cannot be held liable for any consequential losses.

\*On the rare occasion that replacement pieces are required, these can take several weeks to schedule and deliver.