

National Carpets
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NATIONAL CARPETS WARRANTY STATEMENT

Select/Classic Carpet Tiles – 1 Year Wear & 1 Year Anti-static Warranty

This product is covered by a 1 year wear warranty and a 1 year anti-static warranty to the original purchaser from the date of installation, subject to the following criteria.

1 year wear warranty

Providing the carpet tiles are installed according to BS5325 and are maintained according to good commercial practice for indoor commercial or residential use, National Carpets guarantees the product to retain at least 90% of its pile fibre.

This warranty is limited to and does not cover damage caused by castor chairs, excessive wear or damage in entrance areas caused by ineffective or poorly maintained barrier matting, damage due to the application of improper cleaning agents or maintenance methods, or deterioration in appearance not related to loss of pile fibres. This warranty also excludes tears, pulls, cuts, burns or any damage due to abusive use from sports equipment such as roller skates, ski boots or golf shoes.

1 year anti-static warranty

Providing the carpet tiles are installed according to BS5325 and are maintained according to good commercial practice for indoor commercial or residential use, National Carpets guarantees the product will not generate static above 2000 volts at 20% humidity and 70 degrees F.

Any such complaint made in relation to the above will be subject to an onsite inspection and testing if necessary. If the product is found to be faulty or not performing as per the above warranty a full replacement will be arranged by National Carpets at its expense.