



Guarantees

Exceptional quality is one of the key factors contributing to our success. We offer market leading guarantees against manufacturing defects on all products when used in normal domestic applications (excluding neglect or abuse) and provided they have been maintained in accordance with our instructions.

Serviceable, moving parts are subject to normal wear and tear and are therefore covered on all products for 12 months from purchase. All of our ranges are marked with the relevant guarantee for the range. All guarantees are valid from the date of purchase and are non-transferable. The guarantee extends to replacement parts or equivalent products only and does not include labour or incidental costs incurred.

All shower enclosures, trays and bath screens come with a lifetime guarantee against faulty material or manufacture, provided they have been maintained in accordance with our instructions. Non-glass or metallic parts (e.g. seals) are subject to normal wear and tear through usage and are therefore covered on all products for 12 months from date of purchase.